 Luxair & LuxairTours (flight only) FARE STRUCTURE	fly CLASSIC	fly PLUS	fly FLEX	fly BUSINESS	fly BUSINESS FLEX
BOOKING & FARE RULES					
BOOKING CLASSES	U-W-R-A-N-G-O-H-X-L-S-B-Q-K-M-Y	R-A-N-G-O-H-X-L-S-B-Q-K-M-Y	R-A-N-G-O-H-X-L-S-B-Q-K-M-Y	Z	Z-J-C
NAME CHANGE	✗	✗	✗	✗	✗
FLIGHT CHANGES	✗	75€ (1)	Free (2)	75€ (1)	Free (2)
REFUND	✗ (3)	✗ (3)	100% (4)	✗ (3)	100% (4)
INFANT DISCOUNT	90%	90%	90%	90%	90%
CHILD DISCOUNT (5)	25%	25%	25%	25%	25%
BAGGAGE ALLOWANCE					
BAGGAGE IN HOLD	1 PC (23 KG) (6)	1 PC (23 KG)	1 PC (23 KG)	2 PC (32 KG/PC)	2 PC (32 KG/PC)
BAGGAGE IN CABIN	1 PC (8 KG) + 1 PERSONAL ITEM (7)	1 PC (8 KG) + 1 PERSONAL ITEM (7)	1 PC (8 KG) + 1 PERSONAL ITEM (7)	2 PC (8 KG/PC) + 1 PERSONAL ITEM (7)	2 PC (8 KG/PC) + 1 PERSONAL ITEM (7)
EXTRA BAGGAGE RULES	ADDITIONAL BAGGAGE : 75€ (23 KG/PC) EXCESS WEIGHT (FROM 23 KG TO 32 KG) : 50€/PC (FLAT FEE)			ADDITIONAL BAGGAGE : 75€ (32 KG/PC) EXCESS WEIGHT IS NOT ALLOWED	
KEY PRODUCT FEATURES					
MILES & MORE (8)	125 - 1250	125 - 1250	125 - 1250	1000 - 1250	1250 - 2000
BUSINESS LOUNGE (9)	✗	✗	✗	✓	✓
BUSINESS CLASS CHECK IN (9)	✗	✗	✗	✓	✓
ONLINE CHECK IN (10)	✓	✓	✓	✓	✓
CHECK IN CLOSURE TIME	45 min before departure	45 min before departure	45 min before departure	30 min before departure	30 min before departure
STANDARD SEAT SELECTION (11) (12)	8€	8€	Free	Free	Free
SEAT WITH EXTRA LEG ROOM SELECTION (12)	25€	25€	25€	Free	Free
ON BOARD SERVICES					
NEWSPAPERS	✓	✓	✓	✓	✓
MAGAZINES	✗	✗	✗	✓	✓
CATERING	Drink & snack	Drink & snack	Drink & snack	Drink & meal	Drink & meal

BOOKING & FARE RULES

Fares are only valid when flight coupons are used in the same order as shown on the ticket. If any of the coupons is not used in the sequence shown on the ticket a fare readjustment may be applied and the fare may be recalculated based on the new journey requested.

- (1) Change before departure of the concerned flight is permitted at a fee of EUR75 if the same booking class is still available. If the same booking class is not available, the price of your ticket may change due to tax recalculation and fare availability. An administration fee applies in case the change is made by LUXAIR Call Center or LUXAIR Ticketing office.
- (2) Change before and after departure is permitted at no cost if the same booking class is still available. If the same booking class is not available, the price of your ticket may change due to tax recalculation and fare availability. An administration fee applies in case the change is made by LUXAIR Call Center or LUXAIR Ticketing office. If you change your ticket online via «Manage My Trip», no administration fee will be charged.
- (3) Taxes are refundable. An administration fee is deducted from the amount of the refund.
- (4) Ticket is refundable. An administration fee is deducted from the amount of the refund. Regarding round trip, in case of partial used ticket, ticket price is recalculated based on a one-way flight pricing policy.
- (5) Child discount is not applicable on youth fares and special offers. «Unaccompanied minors» have to be booked as adults. A service fee applies. Special rules may apply for specific countries.
- (6) Baggage allowance for youth (UZZOW/UZZRT): 1 PC (23 kg).
- (7) Personal items are considered as follow : handbag (women's or men's), laptop bag, tax-free shopping bag, camera bag, umbrella. If you have more than ONE small personal item, it must be stowed in your cabin baggage.
- (8) Award Miles, Status Miles and HON Circle Miles, plus 25% executive bonus for FTLs, Senators and HON Circle Members. Miles are granted always depending on booking class. Please refer to the table below for details.
- (9) Access to Business Lounge and Business Class Check In are granted to Business Class passengers and FTLs, Senators and HON circle Members, regardless of chosen fare class. Access to Business Lounge and Business Class Check In is only available for Luxair Luxembourg Airlines flights (Barcelona, Bari, Paris - Charles de Gaulles, Copenhagen, Dublin, Rome - Fiumicino, Geneva, Hamburg, London City, Lisbon, Madrid, Munich, Milano - Malpensa, Nice, Porto, Prague, Berlin - Tegel, Venice, Vienna).
- (10) Web & Mobile Check-In is available for almost all destination. Please refer to Information > Airports and available eServices on www.luxair.lu
- (11) Luxair Luxembourg Airlines concerned destinations : Barcelona, Bari, Paris - Charles de Gaulles, Copenhagen, Dublin, Rome - Fiumicino, Geneva, Hamburg, London City, Lisbon, Madrid, Munich, Milano - Malpensa, Nice, Porto, Prague, Berlin - Tegel, Venice, Vienna.
Standard seat selection is free of charge for our Miles & More SEN & HON travelers, unaccompanied children, WCHC (completely immobile passengers).
- (12) Extra conditions may apply.

MILES & MORE DETAILS (1)





MILES & MORE - Luxair Luxembourg Airlines		
BOOKING CLASS	MILES - EUROPEAN FLIGHTS	MILES - GERMAN DOMESTIC FLIGHTS
C J	2000	1500
Z	1250	1000
K M Q Y	1250	1000
B S X	750	500
L	500	250
A G H N O R U V W	125	125

Luxair Luxembourg Airlines concerned destinations:

Barcelona, Bari, Paris - Charles de Gaulles, Copenhagen, Dublin, Rome - Fiumicino, Geneva, Hamburg, London City, Lisbon, Madrid, Munich, Milano - Malpensa, Nice, Porto, Prague, Berlin - Tegel, Venice, Vienna.

(1) LuxairTours flights are not concerned by any Miles & More program rules application.

		ECONOMY			BUSINESS	
ADDITIONAL SERVICES	DETAILS	fly CLASSIC	fly PLUS	fly FLEX	fly BUSINESS	fly BUSINESS FLEX
EXTRA SEAT (1)						
STANDARD SEAT (2)		€8	€8	Free	Free	Free
EXTRA LEG ROOM SEAT (3)		€25	€25	€25	Free	Free
VOLUNTARY CHANGE		✗	✓ Allowed in case of booking change (4)			
VOLUNTARY REFUND (5)		✗				
ADDITIONAL BAGGAGES						
2ND PC IN HOLD (6)	up to 23kg for economy and up to 32kg for business class	€75	€75	€75	Free	Free
ADDITIONAL PC IN HOLD (3 AND MORE)	up to 23kg for economy and up to 32kg for business class	€75	€75	€75	€75	€75
EXCESS WEIGHT	up to 32 kg	€50 flat fee	€50 flat fee	€50 flat fee	N/A	N/A
VOLUNTARY CHANGE		✗	✓ Allowed in case of booking change (4)		✓ Allowed in case of booking change (4)	
VOLUNTARY REFUND		✗				
ADDITIONAL SPORTS EQUIPMENTS (7)						
GOLF EQUIPMENT (8)	1 golf bag including 1 set of golf clubs, golf balls and tees, 1 pair of golf shoes	€50			Free	Free
DIVING EQUIPMENT	1 diving suit, 1 scuba regulator, 1 tank harness, 1 weight-belt (excluding plumb), 1 tank pressure gauge, 1 diving mask, 2 fins, 1 snorkel and 1 stabilizing jacket				€50	
PARAGLIDING EQUIPMENT	1 set of paragliding equipment packed in 1 container				€50	
SKI EQUIPMENT	1 pair of skis, 1 pair of ski poles, 1 pair of ski boots, 1 helmet				€50	
FISHING EQUIPMENT	3 fishing rods and -reels carried in 1 rigid bag Waders, basket, save all, boots and bag have to be carried in 1 bag				€50	

KITE SURFBOARD	1 kite, 1 board	€50				
BICYCLE	1 normal bicycle (no engine-powered bikes / no e-bikes) or 1 child-carrying trailer for bicycles or 1 unicycle, 1 helmet	€50				
SPORTING AND HUNTING FIREARMS AND AMMUNITION	Special regulations apply to sporting and hunting firearms. A few countries impose an additional security charge.	€50				
VOLUNTARY CHANGE		 Allowed in case of booking change (4)				
VOLUNTARY REFUND	concerns all sports equipments	 Allowed against a fee				
PETS (CATS AND DOGS ONLY) (9)						
PETS IN CABIN	up to 8KG box or bag following the sizes: 45 (L) x 23 (D) x 25 (H) or 45 (L) x 42 (D) x 20 (H)	€50	€50	€50	€50	€50
PETS IN HOLD	over 8kg	€100	€100	€100	€100	€100
VOLUNTARY CHANGE		 Allowed in case of booking change (4) (10)				
VOLUNTARY REFUND		 Allowed against a fee				

All price indications are per segment/one-way

- (1) Service available until 24 hours before departure.
- (2) Standard seat selection is free of charge for totally dependent passengers (WCHC), with pets in cabin option (PETC), for unaccompanied minors (UM) and for Senators and HON Circle Members.
- (3) If passenger does not meet safety requirements for exit seat, Luxair reserves the right to assign a different seat. In that case, refund will not be accepted. Visit dedicated webpage for more informations regarding exit seats safety requirements : www.luxair.lu > Information > Our products > New! Online Seat Reservation Service.
- (4) Additional service is associated to one booking and cannot be used for a different booking.
- (5) In case of irregularity, passenger may ask for a refund via <https://www.luxair.lu/en/contact>.
- (6) Holders of a Miles & More Business MasterCard can add a 2nd baggage in hold for free. Frequent travellers of the Miles&More program can add a 2nd PC or 1 golf equipment in hold free of charge. HON Circle Members and Senators can add both a 2nd PC and 1 golf equipment in hold free of charge.
- (7) Sports equipments must not exceed 32 kg.
- (8) Holders of a Miles & More Gold MasterCard can add a golf bag in hold for free. Frequent travellers of the Miles&More program can add a 2nd PC or 1 golf equipment in hold free of charge. HON Circle Members and Senators can add both a 2nd PC and 1 golf equipment in hold free of charge.
- (9) Assistance dogs are accepted free of charge in cabin.
- (10) Subject to space availability on the new flight.