Cookie policy

This policy explains what cookies (or trackers) are, how Luxair, Société Luxembourgeoise de Navigation Aérienne S.A. (**Luxair**) uses them in connection with your browsing and access to its websites: luxair.lu, luxairtours.lu, Luxair.csod.com (the "**Website(s)**"), and how you can manage your preferences accordingly.

What are cookies?

Cookies are small text files placed on your device (whether a computer, laptop, smartphone, or tablet) by the Website during browsing. These files are stored in the browser's memory. The Website can then access and read the cookies found on your device to retrieve various types of data. This may include information such as your preferences, browsing activity, login credentials, language settings, and other information related to your interactions with the Website, allowing for a more efficient and/or personalised user experience.

Definition of the various types of cookies

A primary distinction can be made on the *(i) origin* of the cookies:

a) **First-party cookies**, which are generated by the Website you are currently visiting and are associated with its domain;

b) **Third-party cookies**, which are generated by external domains (third-parties), typically under an agreement between Luxair and the third party.

Cookies can also be classified according to their *(ii) purpose or function*:

a) **Technical cookies**: These cookies are essential for the proper functioning of the Website and for enabling users to navigate it efficiently. Without them, pages may not display correctly, and certain features or services may be inaccessible. Your consent is not required for Luxair to process technical cookies. Technical cookies can be further categorised into:

   o **Browsing cookies**, which ensure seamless navigation by enabling core functionalities such as making a purchase or logging into a "member" area.

   o **Functionality cookies**, which enhance your experience by personalising browsing based on selected preferences such as language settings or previously chosen products.

   o **Analytical cookies**, which can be assimilated to technical cookies if they are used directly by Luxair to gather information, in an aggregated form, on user numbers and how they use the Website.

b) **Marketing/Profiling cookies**: These cookies are used to create user profiles and deliver targeted advertising based on your browsing behaviour. These cookies collect information about the pages visited, the links clicked, and the effectiveness of advertising campaigns to present advertisements and content that better align with your interests.

Due to their potentially intrusive nature and impact on privacy, applicable regulations require that users be fully informed about their use and provide explicit consent before these cookies can be stored on their device.

As these cookies are not essential for the proper functioning of the Website but are solely intended to personalise advertising content, you have the option to enable or disable them (if any) through the cookie management settings available on our Website.

Additionally, cookies can be distinguished based on their *(iii) lifespan*:

a) **Session cookies**: These cookies are automatically deleted when the browser is closed (e.g. Internet Explorer, Safari, Google Chrome).

b) **Persistent cookies**: These cookies remain stored on your device even after the browser is closed and operate until they reach their expiry date.

Details of the cookies used on the Website: Luxair.csod.com

Only the following technical cookies are used on this Website. They are specifically related to our career Website site, Luxair.csod.com, which is hosted on servers located within the European Community (Paris and Frankfurt). As these cookies are fundamental to the Website's core functionality, they are activated by default and do not require your consent.

Cookie Name	Duration	Type	Description
ASP.NET_SessionId	Session	First-party technical cookie	Stores a session ID
AWSALB	Permanent (1 week)	First-party technical cookie	Used for load balancing
AWSALBCORS	Permanent (1 week)	First-party technical cookie	Used for load balancing
CYBERU_lastculture	Permanent (10 days)	First-party technical cookie	Language settings preference
LGCP	Session	First-party technical cookie	Used for load balancing
TS01581395	Session	First-party technical cookie	Used for load balancing
cscx	Session	First-party technical cookie	Used for load balancing

Cookie Management and Browser Settings

You can configure your browser to block cookies automatically, delete stored cookies, or prevent new ones from being stored on your device. To manage cookies, you can find

specific instructions in the "Help" or "Settings" section of your browser. Searching for terms like "How to disable cookies" or "How to block cookies" should provide the necessary support where needed.

Please note that blocking cookies may affect the functionality of our Websites, as many rely on technical cookies for essential features.